

# ESA December Board Meeting

## MINUTES

DECEMBER 2, 2009 2:00 P.M.

PIKES PEAK REGIONAL BUILDING  
DEPARTMENT, 2880 INTERNATIONAL  
CIRCLE, COLORADO SPRINGS

<b>FACILITATOR</b>	Jim Reid
<b>NOTE TAKER</b>	Eileen Gonzalez
<b>ATTENDEES</b>	Commissioner Sallie Clark, Jane Fredman, Dr. Marilyn Gifford, Angela Mata Whitney, William D. McAllister, Dan Molner, Chair Jim Reid, Dr. Jack Sharon, Mark Watkins
<b>ABSENT</b>	T. Wayne Florek, Mayor Jeri Howells, Councilman Randy Purvis, Chief Carl Tatum

Agenda topics

### 1. CHANGES TO AGENDA/POSTPONEMENTS

<b>DISCUSSION</b>
Eileen Gonzalez requested to hear Item 5.B. prior to Item 5.A.

### 2. PUBLIC COMMENT

<b>DISCUSSION</b>
Jim Anderson, System Manager for the El Paso Teller 911 Authority addressed the Board to relay a complaint that he received from a dispatcher in Cripple Creek regarding a new ambulance provider in town trying to circumvent the 911 system. He encouraged the ESA board to work to ensure the viability of the 911 system that works so well for the citizens of the county. Chair Reid asked Mr. Anderson to relay the complaint information to Bob Demetry with El Paso County. Commissioner Clark reported that Imad Karaki with El Paso County had been asked to look into certain licensing issues relating to non-emergency ambulance transport. Chair Reid noted that the County Attorney's office was also looking into the issue.

### 3. APPROVAL OF THE MINUTES OF NOVEMBER 4, 2009

<b>DISCUSSION</b>	
None.	
<b>MOTION</b>	<b>PERSON RESPONSIBLE</b>
Motion to accept the minutes of the November 4, 2009 meeting.	William D. McAllister
Second	Commissioner Sallie Clark
Approved	Unanimous

### 4.A. AGREEMENT COMPLIANCE REPORT FOR SEPTEMBER & OCTOBER 2009

<b>DISCUSSION</b>
Eileen Gonzalez presented the agreement compliance report for September & October 2009. She noted that there were three incidence of contractor Level 0 in September, and none in October. The recommended assessments are \$6,450 for September 2009 and \$3,312 for October 2009, for a total of \$9,762, and called the Board's attention to the large potential assessment of nearly \$25,000 in October, due almost entirely to the ice storm event on October 10. Because of the exemption relating to adverse weather situations, nearly all of those calls were exempt under the contract. There were 38 calls that exceeded the maximum response time for the zone in September 2009, and 34 calls in October 2009. The contractor exceeded the 90% response standard for the Urban, Suburban and Rural zones during both months, and exceeded the 92% systemwide response standard for both months.
The contractor referred 15 calls to other approved responders in September 2009, one of which exceeded the maximum response time for the zone, and referred 25 calls in October 2009, two of which exceeded the maximum response time for the zone. The contractor requested that 36 calls be exempted from the data to determine compliance with performance standards for September 2009, and 165 calls for October 2009, 154 of which were due to severe weather and 133 of which occurred during the severe weather event of October 10 & 11. Eileen recommended that all the requested exemptions be

granted. Ted Sayer described the collection of data relating to detox transports, and reported that this data would be provided to Eileen to be incorporated in future agreement compliance reports.

MOTION	PERSON RESPONSIBLE
Motion to accept the September & October 2009 agreement compliance report as presented.	Chief Rick Martinez
Second	Commissioner Sallie Clark
Approved	Unanimous

#### 4.B. COMMITTEE REPORTS

DISCUSSION
<p>Medical Control Committee – Dr. Sharon reported that there were no RSI cases in either September or October. The committee reviewed five complaints, all of which were resolved appropriately. He noted that Dr. Ross would have a detailed CARES update in January, updated the board on the search for an at-large paramedic member for the MCC, and summarized the discussion of the complaint process for the MCC.</p> <p>Compliance Committee – Chair Jim Reid reported that the Compliance Committee met on November 18 to review and close three new complaints and two compliments, and asked Eileen to follow up with the contractor for more information on one complaint.</p>

#### 4.C. AMR COMMUNITY RELATIONS REPORT

DISCUSSION
Tawnya Silloway reported on AMR's community relations activities for November 2009, including eleven Home for the Holidays transports and the Coats for Colorado drive, and extended an invitation to an Open House at AMR on December 9 from 3 – 5 PM.

#### 4.D. TREASURER'S REPORT – NOVEMBER 2009

DISCUSSION	
Treasurer William McAllister presented the Treasurer's report for November 2009, including regular salary and office expenses and the payment of the third quarter grant to Palmer Lake.	
MOTION	PERSON RESPONSIBLE
Motion to accept the November 2009 Treasurer's report.	Dr. Marilyn Gifford
Second	Commissioner Sallie Clark
Approved	Unanimous

#### 5.A. PARTICIPATING AGENCY AGREEMENTS

DISCUSSION	
Eileen Gonzalez reported that unamended participating agency agreements were received from Crystal Park Metropolitan District and Cimarron Hills Fire Protection District. In addition, Falcon Fire Protection District requested amendments to their agreement which incorporate their partnership agreement with AMR. The amendments were reviewed by Jane Fredman.	
MOTION	PERSON RESPONSIBLE
Motion to approve the amended participating agency agreement with Falcon Fire Protection District.	Commissioner Sallie Clark
Second	William D. McAllister
Approved	Unanimous

#### 5.B. CRYSTAL PARK RESPONSE ZONE MAP CHANGES

DISCUSSION
Eileen briefed the Board on her research relating to the Crystal Park Metropolitan District, and outlined the response zone changes requested by the metropolitan district in their area.

MOTION	PERSON RESPONSIBLE
Motion to change the response standards for Crystal Park map blocks 8 and 17 to Rural 20, and blocks 7 and 18 to Frontier 45.	Commissioner Sallie Clark
Second	Dan Molner
Approved	Unanimous

#### 5.C. IGA/BYLAWS REVISION

DISCUSSION	
<p>Eileen Gonzalez presented amendments to the ESA's Intergovernmental Agreement and Bylaws relating to quorum requirements and electronic meetings. The amendments eliminate the quorum requirement that at least one of the elected officials appointed by City Council or Board of County Commissioners member be present to constitute a quorum. Chair Reid asked Jane Fredman to do some additional research on the issue of electronic meetings and report back to the board at their next meeting.</p>	
MOTION	PERSON RESPONSIBLE
Motion to approve presentation of the IGA and Bylaws amendments as outlined to City Council and the Board of County Commissioners for their approval.	Commissioner Sallie Clark
Second	Chief Rick Martinez
Approved	Unanimous

#### 5.D. BOARD MEMBER/STAFF COMMENTS

DISCUSSION
<p>Commissioner Clark announced the dedication of the detox facility on December 4 at 2 PM, and noted that the 2010 budget would appear on the December 3 BOCC agenda. Chief Martinez emphasized that it would be important to closely monitor the operational procedures of the new ambulance company in town (Rocky Mountain Ambulance). Jane Fredman reminded Board members that officer elections would be held at the January meeting, and Eileen announced that the budget and contractor's price increase would appear on City Council's December 8 agenda. Commissioner Clark requested that staff compile some information relating to meeting attendance by board members.</p>

#### MEETING ADJOURNMENT

MOTION	PERSON RESPONSIBLE
Motion to Adjourn	Chief Rick Martinez
Second	Dr. Marilyn Gifford
Approved	Unanimous

MEETING ADJOURNED AT 3:16 p.m.