



Board of Directors

Commander Jim Reid, Chair
Chief Carl Tatum, Vice-Chair
John Scorsine, Secretary
T. Wayne Florek, Treasurer
Deputy Chief Tommy Smith
Councilmember Merv Bennett
Councilmember William B. (Bernie) Herpin, Jr. (Alternate)

Marilyn Gifford, M.D.
Jack Sharon, M.D.
Mayor Jeri Howells
Mark Watkins

Commissioner Sallie Clark
Commissioner Peggy Littleton (Alternate)

**EL PASO COUNTY EMERGENCY SERVICES AGENCY
BOARD MEETING AGENDA
Wednesday, August 3, 2011 – 2:00 p.m.
Pikes Peak Regional Development Center
2880 International Circle, 2nd Floor Hearing Room, Colorado Springs, CO 80910**

Call to Order – Determination of a quorum

This meeting is being recorded to assist in the production of meeting minutes.

1. CHANGES TO AGENDA/POSTPONEMENTS

2. PUBLIC COMMENT

3. APPROVAL OF THE MINUTES OF JUNE 1, 2011

4. REGULAR BUSINESS

- A. Agreement Compliance Report for May & June 2011 (Eileen Gonzalez)
- B. Committee Reports
 - Medical Control Committee (Dr. Jack Sharon)
- C. AMR Community Relations Reports for June & July 2011 (Tawnya Silloway)
- D. Treasurer's Reports for May & June 2011 (Treasurer T. Wayne Florek)

5. NEW BUSINESS

- A. Appreciation of Departing Board Member(s) (Chair Reid)
- B. 2010 Audit Report (Eileen Gonzalez)
- C. 2012 Budget (Eileen Gonzalez)
- D. Board Member/Staff Comments

6. EXECUTIVE SESSION REQUESTS

In accordance with the Colorado Open Meetings Law, Section 24-6-402 (4), the El Paso County Emergency Services Agency, in open session, will determine whether it will hold a closed executive session. The matter for executive session will be limited to the topics identified in Section 24-6-402 (4) of the Open Meetings Law, and the topic for discussion will be stated in the open session in as much detail as possible without compromising the purpose of the executive session. The Chair shall poll the ESA members, and upon consent of two-thirds of the members present, an executive session will be held. If consent to the executive session is not given, the item may be discussed in open session or withdrawn from consideration.

7. ADJOURNMENT

PACKETS ARE SENT VIA E-MAIL TO EXPEDITE INFORMATION

Pursuant to the Colorado Open Meetings Law, CRS §24-6-401, et Seq. and ARTICLE TWO Section 2.9 B of THE EL PASO COUNTY EMERGENCY SERVICES AGENCY Agreement, this agenda was posted at the City Clerk's Office, located at 30 S. Nevada, Colorado Springs, Colorado and the El Paso County Administration Building, located at 27 E. Vermijo, Colorado Springs, Colorado on or before August 1, 2011. Please call Eileen Gonzalez at 520-7654 or email her at egonzalez@springsgov.com if you wish to submit your name and e-mail address to receive notice of future meetings.

SCHEDULE OF UPCOMING COMMITTEE MEETINGS			
DATE	MEETING	TIME	LOCATION
August 31, 2011	Contract Compliance Committee	12:00 PM	ESA offices, 2880 International Circle, Suite 110
September 28, 2011	Agenda Prep Committee	12:30 PM	ESA offices, 2880 International Circle, Suite 110
October 5, 2011	Medical Control Committee	1:30 PM	2880 International Circle, 2nd Floor Hearing Room
October 5, 2011	ESA Board Meeting	2:00 PM	2880 International Circle, 2nd Floor Hearing Room

ESA June Board Meeting

MINUTES

JUNE 1, 2011

2:00 P.M.

PIKES PEAK REGIONAL BUILDING DEPARTMENT, 2880
INTERNATIONAL CIRCLE, COLORADO SPRINGS

FACILITATOR	Commander Jim Reid
NOTE TAKER	Eileen Gonzalez
ATTENDEES	Commissioner Sallie Clark, Bob Demetry, T. Wayne Florek, Jane Fredman, Dr. Marilyn Gifford, Mayor Jeri Howells, Councilman Merv Bennett, John Scorsine, Dr. Jack Sharon, Chief Carl Tatum, Mark Watkins
ABSENT	Deputy Chief Tommy Smith

Agenda topics

1. CHANGES TO AGENDA/POSTPONEMENTS

DISCUSSION
None.

2. PUBLIC COMMENT

DISCUSSION
None.

3. APPROVAL OF THE MINUTES OF APRIL 6, 2011

DISCUSSION	
None.	
MOTION	PERSON RESPONSIBLE
Motion to approve the minutes of the April 6, 2011 meeting.	T. Wayne Florek
Second	Dr. Marilyn Gifford
Approved	Unanimous

4.A. AGREEMENT COMPLIANCE REPORT FOR MARCH & APRIL 2011

DISCUSSION
<p>Eileen Gonzalez presented the agreement compliance report for March & April 2011. She reported that there were no incidences of contract Level 0 during either March or April, and that the recommended assessments are \$4,685 for March and \$1,539 for April, for a total of \$6,224. There were 44 calls that exceeded the maximum response time for their zone in March, and 24 in April. The contractor exceeded the 90% response standard for the Urban, Suburban and Rural zones, as well as the 92% systemwide response standard for both months.</p> <p>The contractor referred 11 calls in March, 9 of which were referred to Black Forest Fire/Rescue. One call was released to Fountain Fire Department, and one call was released to the Colorado Springs Fire Department (CSFD). Since the CSFD is not an approved provider under Exhibit F, Section 2 of the contract, this call is subject to an assessment of \$1,364. The contractor referred 8 calls in April, all of which were referred to Black Forest Fire/Rescue. The contractor requested that 37 calls be exempted from the data to determine compliance with performance standards for March, and 45 calls for April.</p> <p>Commissioner Clark inquired whether it would be possible and/or useful to monitor any trends relating to Chief Complaints. Eileen indicated that she had not seen any significant trends, but would continue to monitor the data. Ted Sayer remarked that their real-time dispatch data had recently provided certain information relating to overdoses, and described their use of FirstWatch software to monitor such trends.</p>

MOTION	PERSON RESPONSIBLE
Motion to approve the agreement compliance report for March & April 2011.	Commissioner Clark
Second	Deputy Chief Tommy Smith
Approved	Unanimous

4.B. COMMITTEE REPORTS

DISCUSSION
<p>Dr. Sharon reported that the Medical Control Committee met prior to the ESA Board meeting. He reported that Drs. Gifford and Ross reviewed one RSI case that involved some technical issues which were being addressed with CSFD staff training by Dr. Gifford. There was one patient complaint which will be addressed by additional education for AMR staff by Dr. Ross. He reported that Dr. Ross provided an update on the CARES project.</p> <p>Commander Reid noted that the Compliance Committee met on May 25 and reviewed and closed four complaints. One complaint remains open pending discussions with the contractor.</p>

4.C. AMR COMMUNITY RELATIONS REPORTS FOR APRIL & MAY 2011

DISCUSSION
<p>Tawnya Silloway reported that April and May were busy months, and thanked all those who were able to attend AMR's annual banquet. She also noted that the National EMS Memorial Service would be held on June 25 at First Presbyterian Church in Colorado Springs, and asked for volunteers for the event.</p>

4.D. TREASURER'S REPORTS FOR APRIL & MAY 2011

DISCUSSION	
<p>Wayne Florek presented the April and May 2011 financial reports. April's revenue included first quarter interest revenue from the City of Colorado Springs, as well as February & March assessment revenue. Expenses included regular salary expense for the City and first quarter salary for the County; second quarter rent payment and legal expenses and payments on four grant awards. May revenue includes the second quarterly contract administration payment, and expenses were regular salary and legal expenses. He also noted that the annual financial audit was underway, and that the report would be provided at the August meeting.</p>	
MOTION	PERSON RESPONSIBLE
Motion to approve the Treasurer's report for April and May 2011.	John Scorsine
Second	Dr. Marilyn Gifford
Approved	Unanimous

5.A. APPRECIATION OF DEPARTING BOARD MEMBERS

DISCUSSION
<p>This item was tabled, as Dan Molner was unable to be in attendance.</p>

5.B. INTRODUCTION OF NEW BOARD MEMBER

DISCUSSION
<p>Councilmember Merv Bennett was elected to an at-large council seat in April and appointed to the ESA by City Council. The alternate Councilmember is Bernie Herpin. Chair Reid welcomed both council members to the ESA.</p>

5.C. ELECTION OF GRANT COMMITTEE MEMBERS

DISCUSSION
<p>The Committee discussed the requirements for participation on the Grant Committee, which are minimal. Commissioner Clark gave the Board a brief description of the EMS Grant program.</p>

MOTION	PERSON RESPONSIBLE
Motion to reappoint the current members, and to appoint John Scorsine and Chief Carl Tatum to the ESA's Grant Committee for two-year terms.	Dr. Sharon
Second	Dr. Gifford
Approved	Unanimous

5.D. FIRST QUARTER 2011 GRANT AWARD PRESENTATIONS

DISCUSSION
Chair Reid presented certificates to first quarter 2011 grant recipients.

5.E. BOARD MEMBER/STAFF COMMENTS

DISCUSSION
Chief Tatum noted that Donald Wescott's Chief Jeff Edwards had passed away recently after a long illness, and would be sorely missed. He also noted that vicious dogs had become more problematic in his district, and asked Ted Sayer whether his AMR crews had any equipment (i.e. pepper spray) to control them on scenes. Mr. Sayer stated that he had not heard of any such concerns, but would be willing to discuss the issue.

7. ADJOURNMENT

MOTION	PERSON RESPONSIBLE
Motion to Adjourn	Commissioner Clark
Second	Dr. Sharon
Approved	Unanimous

MEETING ADJOURNED AT 3:02 p.m.



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**ESA Performance & Compliance Report
May & June 2011**

I. ESA COMPLIANCE REVIEW SUMMARY

Pursuant to the Intergovernmental Agreement Concerning the El Paso County Emergency Services Agency (“ESA”) dated January 21, 2010, the City of Colorado Springs and El Paso County have created the ESA to oversee an exclusive contract to provide ground emergency ambulance service to the ESA’s service area within the City of Colorado Springs and El Paso County. Section 16 of the Ground Emergency Ambulance Services Contract between El Paso County Emergency Services Agency and American Medical Response of Colorado, Inc. (“Contractor”), which was effective January 1, 2009, provides that Contractor agrees that, in the event it fails to meet performance requirements set forth in the Contract, it shall pay assessments in the amount and manner set forth in Exhibit F of the Contract. The assessments represent a reasonable endeavor by the ESA and the Contractor to estimate a fair compensation for the foreseeable damage to the ESA and its residents due to Contractor’s failure to meet the performance standards set forth in the Contract. The assessments are in the nature of liquidated damages and are not punitive in nature. Payment by the Contractor of an assessment shall constitute a full release and satisfaction of the particular matter.

In accordance with Section 14 of the contract, the Contractor provided all required performance and compliance reports during the reporting period. The Contractor has reviewed and concurs with the contents of this report. A representative sampling and subsequent assessment of associated records for Code 3 calls documented in the Contractor’s submitted data indicated that records were accurately prepared and factually reported for May and June 2011.

A. Assessment Summary

The data provided by the Contractor and reviewed by ESA staff indicated that the Contractor met the contractual response standards included in the contract, and had 2 incidences of contract Level 0 during May and 3 in June. The total recommended assessment for May and June 2011 is \$13,843.00.

Potential & Recommended Assessment Summary				
Performance Standard	May 2011		June 2011	
	Potential	Recommended	Potential	Recommended
Per Call Performance – Exceeding Maximum Response Times	\$4,050.00	\$4,050.00	\$4,698.00	\$4,698.00
Zone Standards (90%) – Urban, Suburban, Rural	\$0.00	\$0.00	\$0.00	\$0.00
Zone Standards (90%) – Frontier, Wilderness (annual)	N/A	N/A	N/A	N/A
Systemwide Standard (92%)	\$0.00	\$0.00	\$0.00	\$0.00
Call Referrals	\$0.00	\$0.00	\$0.00	\$0.00
Other Assessments (including Level 0)	\$2,038.00	\$2,038.00	\$3,057.00	\$3,057.00
Special Circumstances	\$0.00	\$0.00	\$0.00	\$0.00
Exemptions	\$459.00	\$0.00	\$567.00	\$0.00
TOTAL:	\$6,547.00	\$6,088.00	\$8,322.00	\$7,755.00

II. CONTRACTOR PERFORMANCE & COMPLIANCE REPORT

A. Per Call Performance (F.1.C.1.) – Following is a list of calls which exceeded the Maximum Response Time allowed in the contract. (Assessment amount F.3.D.)

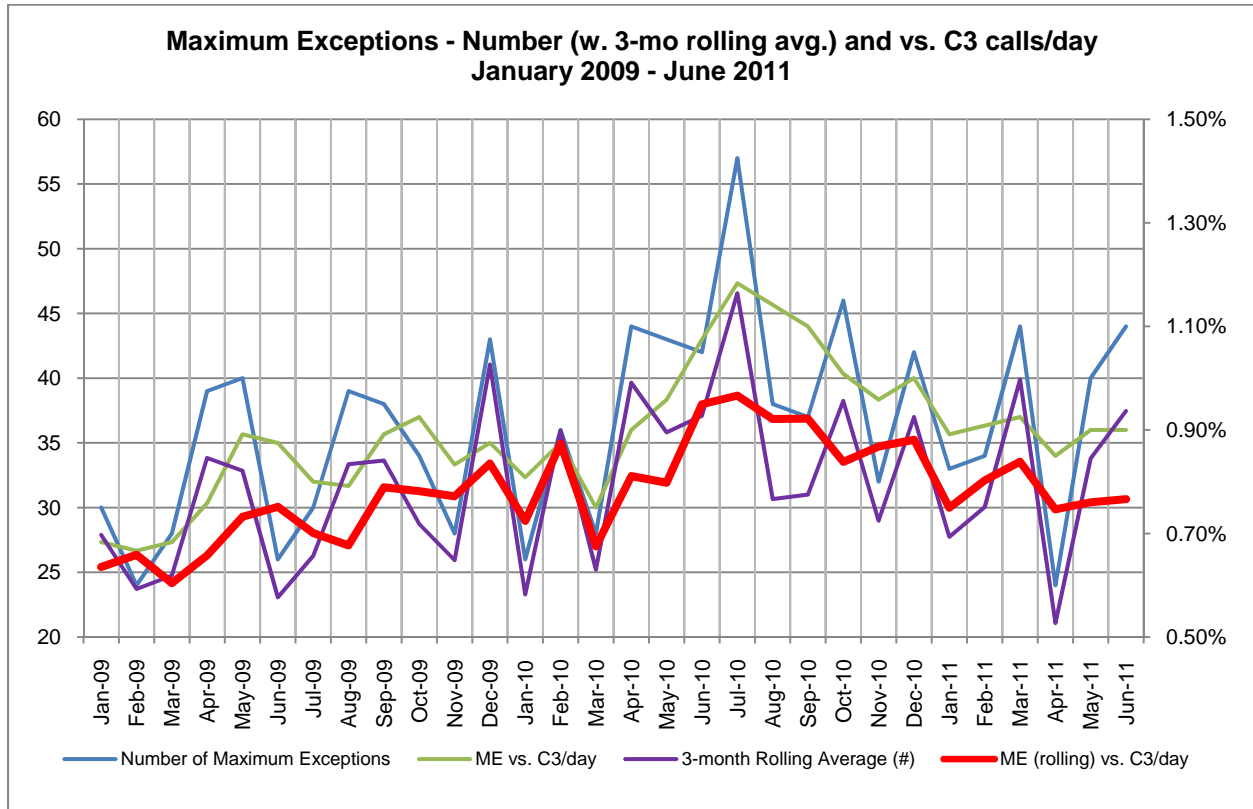
For May 2011, there were 40 calls that exceeded the Maximum Response Time for their Zone, 39 (97.5%) of which were located within the City of Colorado Springs. The remaining call (2.5%) was located in El Paso County. For June 2011, there were 43 calls that exceeded the Maximum Response Time for their Zone, all of which were located within the City of Colorado Springs.

May 2011 (40)							
Zone	Date	Call #	Maximum	Response Time	Amount in Excess	Potential Assessment (per agreement)	Recommended Assessment (per agreement)
Suburban 12	05/10/2011	59492	0:18:00	0:19:55	0:01:55	\$54.00	\$54.00
Suburban 12	05/10/2011	59697	0:18:00	0:20:26	0:02:26	\$81.00	\$81.00
Suburban 12	05/13/2011	61516	0:18:00	0:22:25	0:04:25	\$135.00	\$135.00
Suburban 12	05/17/2011	63156	0:18:00	0:18:13	0:00:13	\$27.00	\$27.00
Suburban 12	05/21/2011	65085	0:18:00	0:19:29	0:01:29	\$54.00	\$54.00
Suburban 12	05/24/2011	66466	0:18:00	0:23:48	0:05:48	\$162.00	\$162.00
Total Suburban 12	6 (15.0%)						
Urban Southwest 8	05/02/2011	55669	0:12:00	0:13:26	0:01:26	\$54.00	\$54.00
Urban Southwest 8	05/04/2011	56839	0:12:00	0:12:25	0:00:25	\$27.00	\$27.00
Urban Southeast 8	05/04/2011	57005	0:12:00	0:14:23	0:02:23	\$81.00	\$81.00
Urban Southwest 8	05/04/2011	57024	0:12:00	0:15:04	0:03:04	\$108.00	\$108.00
Urban North 8	05/04/2011	57026	0:12:00	0:13:01	0:01:01	\$54.00	\$54.00
Urban North 8	05/06/2011	57949	0:12:00	0:15:26	0:03:26	\$108.00	\$108.00
Urban Southwest 8	05/06/2011	57952	0:12:00	0:12:44	0:00:44	\$27.00	\$27.00
Urban Southwest 8	05/06/2011	57955	0:12:00	0:23:50	0:11:50	\$324.00	\$324.00
Urban North 8	05/07/2011	58425	0:12:00	0:15:18	0:03:18	\$108.00	\$108.00
Urban Southeast 8	05/07/2011	58429	0:12:00	0:14:53	0:02:53	\$81.00	\$81.00
Urban Southwest 8	05/07/2011	58435	0:12:00	0:13:48	0:01:48	\$54.00	\$54.00
Urban Southeast 8	05/08/2011	58905	0:12:00	0:18:37	0:06:37	\$189.00	\$189.00
Urban North 8	05/08/2011	58912	0:12:00	0:14:45	0:02:45	\$81.00	\$81.00
Urban North 8	05/08/2011	58930	0:12:00	0:19:18	0:07:18	\$216.00	\$216.00

Zone	Date	Call #	Maximum	Response Time	Amount in Excess	Potential Assessment (per agreement)	Recommended Assessment (per agreement)
Urban North 8	05/09/2011	59316	0:12:00	0:14:05	0:02:05	\$81.00	\$81.00
Urban Southwest 8	05/10/2011	59481	0:12:00	0:13:02	0:01:02	\$54.00	\$54.00
Urban Southwest 8	05/10/2011	59884	0:12:00	0:13:17	0:01:17	\$54.00	\$54.00
Urban Southeast 8	05/10/2011	59886	0:12:00	0:12:26	0:00:26	\$27.00	\$27.00
Urban North 8	05/10/2011	59912	0:12:00	0:15:14	0:03:14	\$108.00	\$108.00
Urban Southeast 8	05/11/2011	60032	0:12:00	0:12:27	0:00:27	\$27.00	\$27.00
Urban Southeast 8	05/11/2011	60238	0:12:00	0:23:48	0:11:48	\$324.00	\$324.00
Urban North 8	05/12/2011	60759	0:12:00	0:12:31	0:00:31	\$27.00	\$27.00
Urban North 8	05/14/2011	61575	0:12:00	0:17:00	0:05:00	\$135.00	\$135.00
Urban Southeast 8	05/17/2011	62861	0:12:00	0:12:13	0:00:13	\$27.00	\$27.00
Urban Southeast 8	05/17/2011	63179	0:12:00	0:18:11	0:06:11	\$189.00	\$189.00
Urban Southwest 8	05/18/2011	63392	0:12:00	0:14:34	0:02:34	\$81.00	\$81.00
Urban Southeast 8	05/20/2011	64614	0:12:00	0:15:27	0:03:27	\$108.00	\$108.00
Urban Southwest 8	05/21/2011	64740	0:12:00	0:14:53	0:02:53	\$81.00	\$81.00
Urban North 8	05/24/2011	66392	0:12:00	0:13:37	0:01:37	\$54.00	\$54.00
Urban Southwest 8	05/24/2011	66467	0:12:00	0:19:24	0:07:24	\$216.00	\$216.00
Urban Southwest 8	05/24/2011	66468	0:12:00	0:21:16	0:09:16	\$270.00	\$270.00
Urban North 8	05/25/2011	66891	0:12:00	0:13:13	0:01:13	\$54.00	\$54.00
Urban Southwest 8	05/31/2011	69126	0:12:00	0:13:27	0:01:27	\$54.00	\$54.00
Urban Southeast 8	05/31/2011	69485	0:12:00	0:13:20	0:01:20	\$54.00	\$54.00
Total Urban 8	34 (85.0%)						
Assessments						\$4,050.00	\$4,050.00

June 2011 (43)							
Zone	Date	Call #	Maximum	Response Time	Amount in Excess	Potential Assessment (per agreement)	Recommended Assessment (per agreement)
Suburban 12	06/10/2011	74043	0:18:00	0:21:12	0:03:12	\$108.00	\$108.00
Suburban 12	06/13/2011	75493	0:18:00	0:19:23	0:01:23	\$54.00	\$54.00
Suburban 12	06/28/2011	82512	0:18:00	0:18:40	0:00:40	\$27.00	\$27.00
Total Suburban 12	3 (7.0%)						
Urban Southwest 8	06/01/2011	70079	0:12:00	0:12:49	0:00:49	\$27.00	\$27.00
Urban Southwest 8	06/02/2011	70398	0:12:00	0:12:36	0:00:36	\$27.00	\$27.00
Urban North 8	06/02/2011	70470	0:12:00	0:12:04	0:00:04	\$27.00	\$27.00
Urban Southeast 8	06/02/2011	70478	0:12:00	0:15:28	0:03:28	\$108.00	\$108.00
Urban Southeast 8	06/03/2011	70736	0:12:00	0:12:22	0:00:22	\$27.00	\$27.00
Urban Southwest 8	06/03/2011	71035	0:12:00	0:14:48	0:02:48	\$81.00	\$81.00
Urban Southwest 8	06/03/2011	71044	0:12:00	0:13:34	0:01:34	\$54.00	\$54.00
Urban Southwest 8	06/06/2011	71975	0:12:00	0:16:07	0:04:07	\$135.00	\$135.00
Urban Southeast 8	06/08/2011	73254	0:12:00	0:13:58	0:01:58	\$54.00	\$54.00
Urban Southeast 8	06/09/2011	73480	0:12:00	0:13:36	0:01:36	\$54.00	\$54.00
Urban Southwest 8	06/09/2011	73488	0:12:00	0:25:52	0:13:52	\$378.00	\$378.00
Urban Southwest 8	06/11/2011	74386	0:12:00	0:14:29	0:02:29	\$81.00	\$81.00
Urban Southwest 8	06/11/2011	74538	0:12:00	0:13:32	0:01:32	\$54.00	\$54.00
Urban Southwest 8	06/12/2011	75194	0:12:00	0:31:32	0:19:32	\$540.00	\$540.00
Urban North 8	06/16/2011	76589	0:12:00	0:14:39	0:02:39	\$81.00	\$81.00
Urban North 8	06/16/2011	76592	0:12:00	0:13:27	0:01:27	\$54.00	\$54.00
Urban Southeast 8	06/16/2011	77045	0:12:00	0:13:21	0:01:21	\$54.00	\$54.00
Urban Southwest 8	06/16/2011	77048	0:12:00	0:12:15	0:00:15	\$27.00	\$27.00
Urban North 8	06/17/2011	77298	0:12:00	0:14:46	0:02:46	\$81.00	\$81.00
Urban Southeast 8	06/17/2011	77328	0:12:00	0:12:13	0:00:13	\$27.00	\$27.00
Urban North 8	06/17/2011	77533	0:12:00	0:12:06	0:00:06	\$27.00	\$27.00
Urban Southeast 8	06/19/2011	77978	0:12:00	0:25:06	0:13:06	\$378.00	\$378.00
Urban Southeast 8	06/19/2011	77982	0:12:00	0:28:41	0:16:41	\$459.00	\$459.00
Urban North 8	06/19/2011	78026	0:12:00	0:12:41	0:00:41	\$27.00	\$27.00
Urban North 8	06/21/2011	78971	0:12:00	0:13:59	0:01:59	\$54.00	\$54.00
Urban Southeast 8	06/21/2011	78990	0:12:00	0:14:39	0:02:39	\$81.00	\$81.00
Urban North 8	06/22/2011	79542	0:12:00	0:13:13	0:01:13	\$54.00	\$54.00
Urban North 8	06/23/2011	79910	0:12:00	0:12:05	0:00:05	\$27.00	\$27.00
Urban North 8	06/24/2011	80732	0:12:00	0:16:44	0:04:44	\$135.00	\$135.00
Urban North 8	06/24/2011	80736	0:12:00	0:18:05	0:06:05	\$189.00	\$189.00
Urban Southwest 8	06/25/2011	80867	0:12:00	0:15:26	0:03:26	\$108.00	\$108.00
Urban North 8	06/26/2011	81236	0:12:00	0:22:52	0:10:52	\$297.00	\$297.00

Zone	Date	Call #	Maximum	Response Time	Amount in Excess	Potential Assessment (per agreement)	Recommended Assessment (per agreement)
Urban Southeast 8	06/26/2011	81242	0:12:00	0:17:47	0:05:47	\$162.00	\$162.00
Urban North 8	06/26/2011	81512	0:12:00	0:12:12	0:00:12	\$27.00	\$27.00
Urban North 8	06/26/2011	81584	0:12:00	0:14:05	0:02:05	\$81.00	\$81.00
Urban Southwest 8	06/26/2011	81630	0:12:00	0:12:45	0:00:45	\$27.00	\$27.00
Urban Southwest 8	06/29/2011	82565	0:12:00	0:13:04	0:01:04	\$54.00	\$54.00
Urban North 8	06/29/2011	82596	0:12:00	0:19:27	0:07:27	\$216.00	\$216.00
Urban Southeast 8	06/29/2011	82820	0:12:00	0:13:53	0:01:53	\$54.00	\$54.00
Urban Southwest 8	06/30/2011	83301	0:12:00	0:14:58	0:02:58	\$81.00	\$81.00
Total Urban 8	40 (93.0%)						
Assessments						\$4,698.00	\$4,698.00



B. Zone Standard – Urban, Suburban and Rural (F.1.C.2.) – Percentage of calls which meet the Minimum Response Time Standards in Urban, Suburban and Rural zones (90%), reported monthly. (Assessment amount F.3.A.) The contractor exceeded the minimum zone standard in the Urban, Suburban and Rural Zones during both reporting periods.

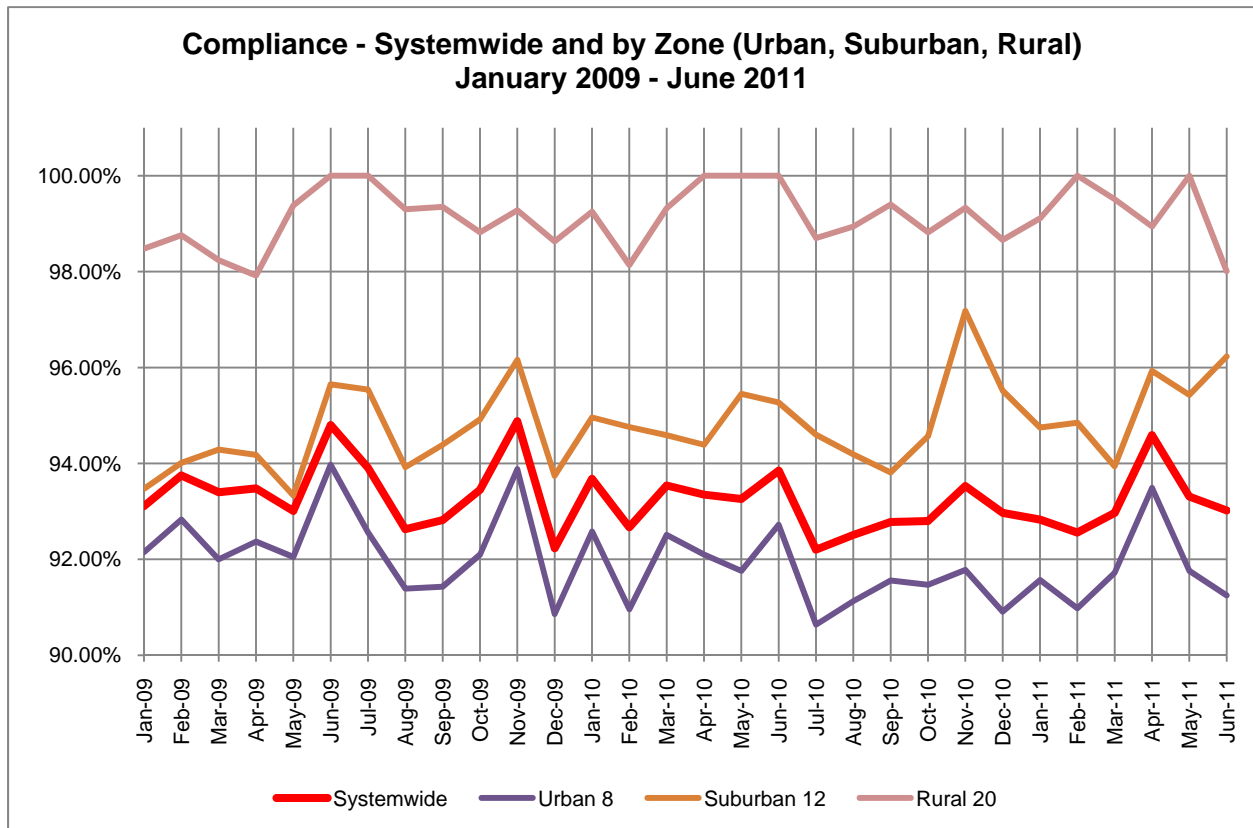
Zone	May 2011			June 2011		
	# of Code 3 Calls	# Exceeding Minimum Response Time	Compliance %	# of Code 3 Calls	# Exceeding Minimum Response Time	Compliance %
Urban 8	2,342	193	91.76%	2,274	199	91.25%
Suburban 12	919	42	95.43%	849	32	96.23%
Rural 20	162	0	100.00%	151	3	98.01%
Zone Standard			90.00%			90.00%

C. Zone Standard – Frontier and Wilderness (F.1.C.2.) - Percentage of calls which meet the Minimum Response Time Standards in Frontier and Wilderness zones (90%), reported

annually (if the number of calls in zone exceeds 100). (Assessment amount F.3.C.) **Data for this standard will be reported when annual data for 2011 is available.**

D. System-wide Standard (F.1.C.3.) – Percentage of calls which meet the Minimum Response Time Standard (92%) (Assessment amount F.3.B.). The contractor exceeded the system-wide standard during both reporting periods.

Measure	May 2011	June 2011
# of Code 3 Calls	3,530	3,382
# Exceeding Minimum Response Time	236	236
System-wide Compliance %	93.31%	93.02%

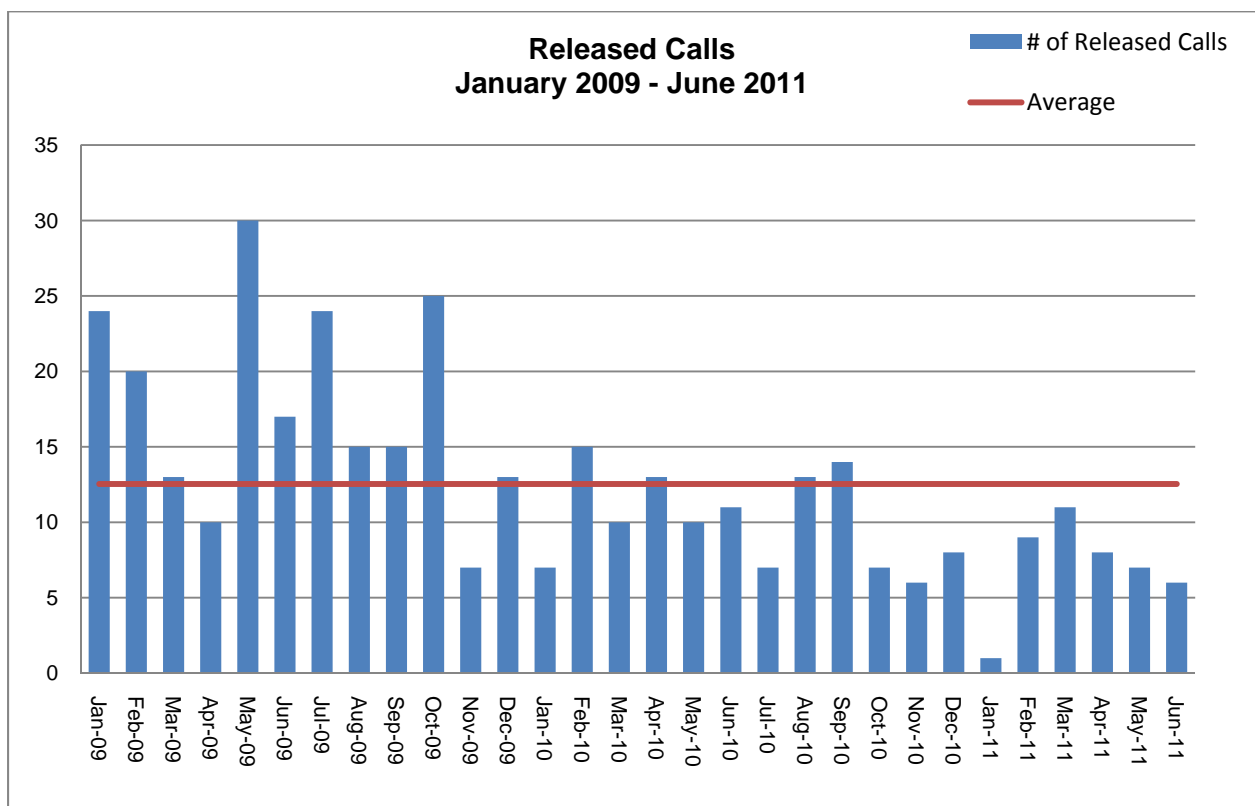


E. Assessment for Call Referral (F.2.) – The Contractor is assessed for referring calls to unapproved responders. (Assessment amount F.2.)

The contractor referred 7 calls in May 2011, six (85.7%) of which were referred to Black Forest Fire/Rescue. The remaining call (14.3%) was referred to Fountain Fire Department. The contractor referred 7 calls in June 2011, all of which were referred to Black Forest Fire/Rescue. In addition, the contractor is assessed for any referred calls for which the responding agency exceeded the maximum response time for the response zone. There was one call in June (noted in red below) that was referred to Black Forest Fire/Rescue and exceeded the maximum response time for its zone; however, staff recommends that the call be exempted due to system resources being reduced by a public safety standby.

May 2011 (7)					
Response Zone	Call #	Date	Referred To	Response Time	Assessment
Frontier 25	59343	05/09/2011	Black Forest Fire/Rescue	0:14:08	\$0.00
Frontier 25	59628	05/10/2011	Black Forest Fire/Rescue	0:03:38	\$0.00
Rural 20	61326	05/13/2011	Black Forest Fire/Rescue	0:08:49	\$0.00
Suburban 12	63583	05/18/2011	Black Forest Fire/Rescue	0:00:23	\$0.00
Frontier 35	63633	05/18/2011	Black Forest Fire/Rescue	0:30:27	\$0.00
Suburban 12	66473	05/24/2011	City of Fountain	0:10:04	\$0.00
Frontier 25	68133	05/28/2011	Black Forest Fire/Rescue	0:18:33	\$0.00
May 2011 - Recommended Assessment					\$0.00

June 2011 (7)					
Response Zone	Call #	Date	Referred To	Response Time	Assessment
Frontier 25	73734	06/09/2011	Black Forest Fire/Rescue	0:18:03	\$0.00
Suburban 12	73833	06/09/2011	Black Forest Fire/Rescue	0:11:55	\$0.00
Frontier 25	74587	06/11/2011	Black Forest Fire/Rescue	0:19:46	\$0.00
Rural 20	75131	06/12/2011	Black Forest Fire/Rescue	0:14:46	\$0.00
Rural 20	79728	06/22/2011	Black Forest Fire/Rescue	0:14:28	\$0.00
Rural 20	80828	06/25/2011	Black Forest Fire/Rescue	0:19:43	\$0.00
Urban North 8	74467	06/11/2011	Black Forest Fire/Rescue	0:13:27	\$0.00
June 2011 - Recommended Assessment					\$0.00



F. Other Assessments (F.4.):

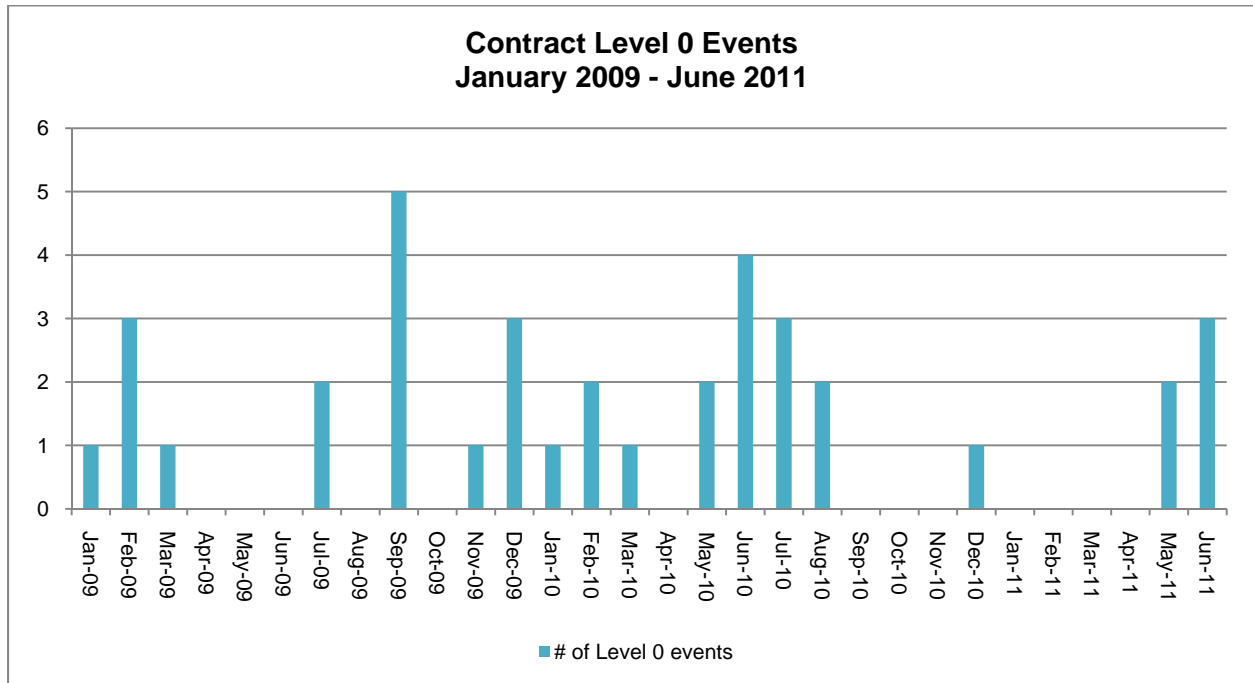
There were no reported or noted instances of ambulance breakdown en route (4.F.B); willfully falsifying at-scene times (F.4.A.) or failure to furnish reports or records (F.4.C.) during either of these reporting periods.

Contractor Level 0 (F.4.D.) – Under the current ground emergency ambulance service contract, Contractor Level 0 is defined as:

- No available ambulances for dispatch (all ambulances are either committed to calls, out of service due to decontamination procedures, etc., or out of the Service Area)
- AND**
- Contractor exceeds the response time standard in any response zone for any call received during the time contractor has no available ambulances, even if contractor is no longer at Level Zero when the ambulance arrives at the scene.

May 2011								
Event #	Date	Day of Week	Time of Day	Duration	# of Units Available	# Calls Received during event	Potential Assessment	Recommended Assessment
1	5/24/11	Tuesday	23:22	10:00	11	4	\$1,019.00	\$1,019.00
2	5/31/11	Tuesday	00:29	08:00	10	2	\$1,019.00	\$1,019.00
Total							\$2,038.00	\$2,038.00

June 2011								
Event #	Date	Day of Week	Time of Day	Duration	# of Units Available	# Calls Received during event	Potential Assessment	Recommended Assessment
1	6/9/11	Thursday	08:18	03:00	11	1	\$1,019.00	\$1,019.00
2	6/11/11	Saturday	01:05	08:00	11	5	\$1,019.00	\$1,019.00
3	6/26/11	Sunday	01:15	11:00	11	2	\$1,019.00	\$1,019.00
Total							\$3,057.00	\$3,057.00



G. Special Circumstances (F.5.) – There were no reported events during the reporting period that met the contractual definitions in this section:

- Multiple Units
- Breakdowns on scene
- Upgrades
- Downgrades
- Failure to report at-scene time

H. Exemptions (F.6.) – Under the terms of the current contract, exemptions may be granted for “unusual circumstances beyond Contractor’s reasonable control.” These may include, without limitation, unusually severe weather conditions, disasters, difficult or restricted patient access, private roads, change of location, bad address, or other factors as determined in the sole discretion of the ESA. Exempted calls excluded from calculations and do not count as an on-time response.

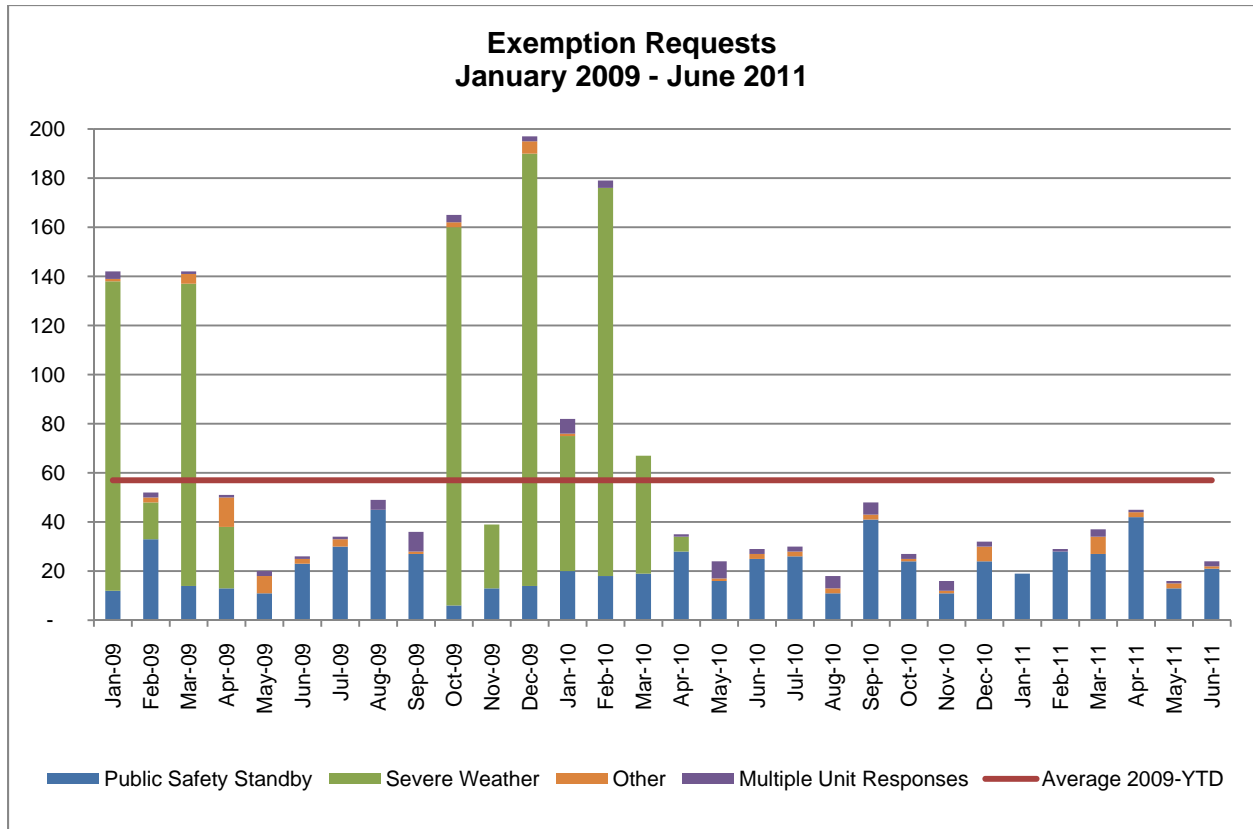
- A. Responses canceled prior to arrival. (F.6.A.)
- B. Multiple responses to the same incident shall have only the first arriving ambulance response time calculated. (F.6.B.)
- C. Mass casualty incidents – standards and assessments suspended by the ESA during a mass casualty incident. (F.6.C.)
- D. Disasters (F.6.D.)
- E. Travel Restrictions and Road Closures: Response time standards and assessments **WILL** be suspended by the ESA in the affected areas during periods of official travel restrictions or road closures in the COCS, EPC or in adjoining jurisdictions. (F.6.E.)
- F. Good Cause: Inclement Weather (F.6.F.)
- G. Good Cause: Incorrect or inaccurate information received from PSAP or reporting party (F.6.F.)
- H. Good Cause: Data or voice recording or transmission errors (F.6.F.)
- I. Good Cause: Inaccessible calls (F.6.F.)
- J. Good Cause: Rural transport by a closer agency (F.6.F.)
- K. Good Cause: Rendezvous (F.6.F.)
- L. Good Cause: Distance (only to Wilderness zone) (F.6.F.)
- M. Good Cause: Collisions (F.6.F.)

For the month of May 2011, the Contractor has requested that 16 Code 3 calls be exempted from the data to determine compliance with performance standards as required under the current contract. For the month of June 2011, the Contractor has requested that 24 Code 3 calls be exempted. The ESA must determine if these specific calls should be exempted. The reasons for each exemption are listed below and have been verified by staff. If the ESA Board chooses to disallow any or all of the exemptions indicated, then the performance reports must be recalculated to yield more precise results.

May 2011 Exempted Calls (16)							
Zone	Date	Call #	Maximum Response Time	Actual Response Time	Amount Over Maximum	Potential Assessment	Recommended Assessment
Public Safety Standby (13)							
Urban Southeast 8	5/2/2011	55905	0:12:00	00:09.27	00:00:00	\$0.00	\$0.00
Urban North 8	5/6/2011	57978	0:12:00	00:10.43	00:00:00	\$0.00	\$0.00
Urban Southwest 8	5/7/2011	58166	0:12:00	00:09.24	00:00:00	\$0.00	\$0.00
Urban Southwest 8	5/7/2011	58335	0:12:00	00:10.27	00:00:00	\$0.00	\$0.00
Frontier 45	5/7/2011	58355	0:55:00	01:04.28	00:09.28	\$270.00	\$0.00
Urban North 8	5/7/2011	58360	0:12:00	00:08.04	00:00:00	\$0.00	\$0.00
Urban Southwest 8	5/7/2011	58369	0:12:00	00:09.26	00:00:00	\$0.00	\$0.00
Urban North 8	5/13/2011	61057	0:12:00	00:08.15	00:00:00	\$0.00	\$0.00
Urban Southwest 8	5/18/2011	63343	0:12:00	00:11.56	00:00:00	\$0.00	\$0.00
Urban Southeast 8	5/22/2011	65414	0:12:00	00:11.16	00:00:00	\$0.00	\$0.00
Suburban 12	5/25/2011	66494	0:18:00	00:14.11	00:00:00	\$0.00	\$0.00
Urban Southeast 8	5/25/2011	66496	0:12:00	00:17.26	00:05.26	\$162.00	\$0.00
Urban North 8	5/29/2011	68439	0:12:00	00:12.29	00:00.29	\$27.00	\$0.00

Zone	Date	Call #	Maximum Response Time	Actual Response Time	Amount Over Maximum	Potential Assessment	Recommended Assessment
Mass Casualty Incident (1)							
Urban North 8	5/27/2011	67916	0:12:00	00:11.34	00:00:00	\$0.00	\$0.00
Multiple Responses to Incident (1)							
Urban Southeast 8	5/4/2011	56835	0:12:00	00:09.02	00:00:00	\$0.00	\$0.00
Poor Road Conditions (1)							
Urban North 8	5/12/2011	60509	0:12:00	00:09.51	00:00:00	\$0.00	\$0.00
Total						\$459.00	\$0.00

June 2011 Exempted Calls (24)							
Zone	Date	Call #	Maximum Response Time	Actual Response Time	Amount Over Maximum	Potential Assessment	Recommended Assessment
Public Safety Standby (21)							
Urban North 8	6/1/2011	69918	0:12:00	00:12.21	00:00:21	\$27.00	\$0.00
Urban Southwest 8	6/8/2011	73013	0:12:00	00:08.30	00:00:00	\$0.00	\$0.00
Urban North 8	6/8/2011	73139	0:12:00	00:08.38	00:00:00	\$0.00	\$0.00
Urban Southeast 8	6/8/2011	73163	0:12:00	00:09.08	00:00:00	\$0.00	\$0.00
Urban Southeast 8	6/8/2011	73174	0:12:00	00:18.43	00:06:43	\$189.00	\$0.00
Urban Southeast 8	6/8/2011	73178	0:12:00	00:10.18	00:00:00	\$0.00	\$0.00
Urban Southeast 8	6/8/2011	73237	0:12:00	00:08.21	00:00:00	\$0.00	\$0.00
Urban Southwest 8	6/11/2011	74452	0:12:00	00:08.21	00:00:00	\$0.00	\$0.00
Urban North 8	6/11/2011	74467	0:12:00	00:12.06	00:00:06	\$27.00	\$0.00
Urban Southwest 8	6/12/2011	74993	0:12:00	00:13.45	00:01:45	\$54.00	\$0.00
Suburban 12	6/12/2011	75095	0:18:00	00:12.10	00:00:00	\$0.00	\$0.00
Suburban 12	6/12/2011	75121	0:18:00	00:27.10	00:09:10	\$270.00	\$0.00
Urban Southeast 8	6/12/2011	75163	0:12:00	00:09.43	00:00:00	\$0.00	\$0.00
Urban Southeast 8	6/16/2011	76844	0:12:00	00:10.22	00:00:00	\$0.00	\$0.00
Urban Southwest 8	6/23/2011	80079	0:12:00	00:08.50	00:00:00	\$0.00	\$0.00
Urban North 8	6/23/2011	80089	0:12:00	00:09.32	00:00:00	\$0.00	\$0.00
Suburban 12	6/23/2011	80250	0:18:00	00:13.13	00:00:00	\$0.00	\$0.00
Urban North 8	6/23/2011	80263	0:12:00	00:10.17	00:00:00	\$0.00	\$0.00
Suburban 12	6/23/2011	80265	0:18:00	00:14.05	00:00:00	\$0.00	\$0.00
Urban North 8	6/24/2011	80491	0:12:00	00:08.09	00:00:00	\$0.00	\$0.00
Urban North 8	6/30/2011	83081	0:12:00	00:09.09	00:00:00	\$0.00	\$0.00
Multiple Responses to Incident (2)							
Suburban 12	6/7/2011	72705	0:18:00	00:17.26	00:00:00	\$0.00	\$0.00
Urban Southeast 8	6/25/2011	80792	0:12:00	00:08.11	00:00:00	\$0.00	\$0.00
Mass Casualty Incident (1)							
Suburban 12	6/20/2011	78731	0:18:00	00:13.43	00:00:00	\$0.00	\$0.00
Total						\$567.00	\$0.00



I. Urban Equity – Response time analysis confirms that the contractor met or surpassed the 90% performance standard in all but one of the Urban Zones during one reporting period. Note: The data below are reported for informational purposes only. Under the current contract, a performance standard for individual Urban sub-zones has not been established.

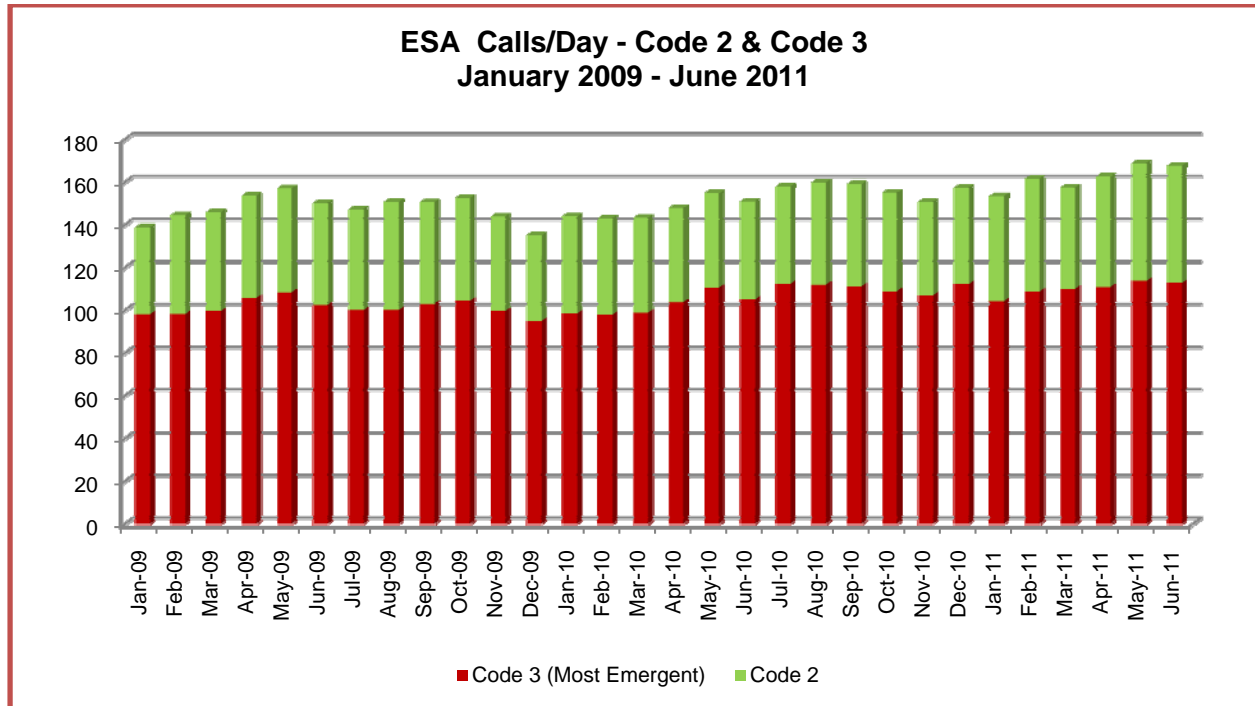
Zone	May 2011			June 2011			Performance Standard
	Code 3 Calls	# Exceeding Minimum Response Time	Compliance %	Code 3 Calls	# Exceeding Minimum Response Time	Compliance %	
Urban North 8	738	72	90.24%	755	85	88.74%	90.00%
Urban Southeast 8	762	58	92.39%	749	62	91.72%	
Urban Southwest 8	842	68	91.92%	770	54	92.99%	
TOTAL	2,342	198	91.55%	2,274	201	91.16%	

J. Code 2 Performance Summary

Zone	May 2011			June 2011		
	# of Code 2 Calls	# Exceeding Maximum Response Time	Compliance %	# of Code 2 Calls	# Exceeding Maximum Response Time	Compliance %
Urban 8	1,348	260	80.71%	1,317	250	81.02%
Suburban 12	322	33	89.75%	296	31	89.53%
Rural 20	30	2	93.33%	27	1	96.30%
Frontier 25	2	0	100.00%	3	0	100.00%
Frontier 35	4	0	100.00%	4	0	100.00%
Frontier 45	1	0	100.00%	1	0	100.00%
TOTAL	1,706	295	82.71%	1,648	282	82.89%

K. Calls vs. Transports (separated by Code 3/Code 2)–

	Total Calls	Code 3 Calls	% of All Calls	Code 3 Transports	Code 3 Transport %	Code 2 Calls	% of All Calls	Code 2 Transports	Code 2 Transport %
May 2011	5,243	3,530	67.3%	2,313	65.5%	1,713	32.7%	1,136	66.3%
June 2011	5,034	3,385	67.2%	2,158	63.8%	1,649	32.8%	1,083	65.7%



L. Major Condition/Complaint Summary

May 2011								
MEDICAL CALLS/TRANSPORTS								
	Code 3				Code 2			
	Calls	% of Calls	Transports	% of Transports	Calls	% of Calls	Transports	% of Transports
Fainting/Unconscious/Unknown	519	9.90%	319	9.25%	161	3.07%	69	2.00%
Breathing Problems	353	6.73%	280	8.12%	7	0.13%	6	0.17%
Chest Pain	311	5.93%	232	6.73%	20	0.38%	10	0.29%
Pregnancy	223	4.25%	150	4.35%	58	1.11%	42	1.22%
Sick Person-Multiple Complaints	203	3.87%	165	4.78%	235	4.48%	184	5.33%
Convulsions-Seizures	136	2.59%	102	2.96%	68	1.30%	50	1.45%
Psychiatric-Suicide Attempt	127	2.42%	98	2.84%	51	0.97%	43	1.25%
Allergies-Envenomations	96	1.83%	79	2.29%	24	0.46%	20	0.58%
Trans-Interfacility-Palliative	63	1.20%	61	1.77%	152	2.90%	148	4.29%
Stroke	56	1.07%	47	1.36%	31	0.59%	7	0.20%
Heart Problems	49	0.93%	38	1.10%	28	0.53%	22	0.64%
Diabetic Problems	41	0.78%	18	0.52%	12	0.23%	8	0.23%
Abdominal Pain	19	0.36%	18	0.52%	11	0.21%	6	0.17%
Headache	10	0.19%	7	0.20%	0	0.00%	0	0.00%
Back Pain	5	0.10%	4	0.12%	35	0.67%	33	0.96%
Total	2211	42.17%	1618	46.91%	893	17.03%	648	18.79%

**May 2011
TRAUMA CALLS/TRANSPORTS**

	Code 3				Code 2			
	Calls	% of Calls	Transports	% of Transports	Calls	% of Calls	Transports	% of Transports
Traffic Accident	438	8.35%	174	5.04%	59	1.13%	34	0.99%
Falls	290	5.53%	195	5.65%	151	2.88%	95	2.75%
Assault or Sexual Assault	171	3.26%	69	2.00%	29	0.55%	13	0.38%
Overdose-Poisoning	110	2.10%	70	2.03%	25	0.48%	14	0.41%
Hemorrhage-Lacerations	88	1.68%	65	1.88%	13	0.25%	12	0.35%
Choking	53	1.01%	45	1.30%	14	0.27%	5	0.14%
Traumatic Injuries (NOS) Total	48	0.92%	30	0.87%	23	0.44%	18	0.52%
Carbon Monoxide-Hazmat	28	0.53%	4	0.12%	5	0.10%	0	0.00%
Drowning/Diving Accidents	18	0.34%	6	0.17%	1	0.02%	0	0.00%
Cardiac/Respiratory Arrest	14	0.27%	4	0.12%	0	0.00%	0	0.00%
Gunshot/Stabbing	13	0.25%	8	0.23%	4	0.08%	0	0.00%
Animal Bites-Attacks	8	0.15%	1	0.03%	0	0.00%	0	0.00%
Burns-Scalds	2	0.04%	1	0.03%	0	0.00%	0	0.00%
Eye Injuries	2	0.04%	0	0.00%	1	0.02%	1	0.03%
Heat-Cold Exposure	2	0.04%	1	0.03%	5	0.10%	3	0.09%
Electrocution/Lightning	1	0.02%	1	0.03%	1	0.02%	1	0.03%
Total	1286	24.53%	674	19.54%	331	6.31%	196	5.68%

**May 2011
OTHER CALLS/TRANSPORTS**

	Code 3				Code 2			
	Calls	% of Calls	Transports	% of Transports	Calls	% of Calls	Transports	% of Transports
Medical-Call Box Alarm	24	0.46%	15	0.43%	489	9.33%	292	8.47%
Law Enforcement Request	7	0.13%	6	0.17%	0	0.00%	0	0.00%
Standby-Dedicated	1	0.02%	0	0.00%	0	0.00%	0	0.00%
Standby-Public Safety	1	0.02%	0	0.00%	0	0.00%	0	0.00%
Total	33	0.63%	21	0.61%	489	9.33%	292	8.47%

**June 2011
MEDICAL CALLS/TRANSPORTS**

	Code 3				Code 2			
	Calls	% of Calls	Transports	% of Transports	Calls	% of Calls	Transports	% of Transports
Fainting/Unconscious/Unknown	512	10.17%	283	8.73%	132	2.62%	62	1.91%
Breathing Problems	325	6.46%	255	7.87%	7	0.14%	7	0.22%
Chest Pain	255	5.07%	217	6.70%	12	0.24%	8	0.25%
Sick Person-Multiple Complaints	201	3.99%	168	5.18%	247	4.91%	193	5.95%
Convulsions-Seizures	139	2.76%	94	2.90%	52	1.03%	40	1.23%
Psychiatric-Suicide Attempt	114	2.26%	84	2.59%	53	1.05%	44	1.36%
Diabetic Problems	67	1.33%	29	0.89%	19	0.38%	9	0.28%
Trans-Interfacility-Palliative	62	1.23%	62	1.91%	148	2.94%	144	4.44%
Stroke	55	1.09%	47	1.45%	5	0.10%	4	0.12%
Abdominal Pain	51	1.01%	46	1.42%	30	0.60%	28	0.86%
Heart Problems	45	0.89%	30	0.93%	4	0.08%	1	0.03%
Allergies-Envenomations	36	0.72%	28	0.86%	7	0.14%	4	0.12%
Pregnancy	27	0.54%	22	0.68%	5	0.10%	4	0.12%
Back Pain	10	0.20%	10	0.31%	34	0.68%	30	0.93%
Headache	9	0.18%	7	0.22%	19	0.38%	19	0.59%
Total								

June 2011 TRAUMA CALLS/TRANSPORTS								
	Code 3				Code 2			
	Calls	% of Calls	Transports	% of Transports	Calls	% of Calls	Transports	% of Transports
Traffic Accident	463	9.20%	200	6.17%	52	1.03%	31	0.96%
Falls	256	5.09%	172	5.31%	150	2.98%	99	3.05%
Overdose-Poisoning	211	4.19%	143	4.41%	55	1.09%	35	1.08%
Assault or Sexual Assault	159	3.16%	52	1.60%	36	0.72%	12	0.37%
Hemorrhage-Lacerations	113	2.24%	88	2.72%	13	0.26%	7	0.22%
Traumatic Injuries (NOS)	91	1.81%	62	1.91%	27	0.54%	17	0.52%
Cardiac/Respiratory Arrest	51	1.01%	17	0.52%	5	0.10%	1	0.03%
Carbon Monoxide-Hazmat	39	0.77%	0	0.00%	3	0.06%	0	0.00%
Choking	18	0.36%	5	0.15%	5	0.10%	1	0.03%
Gunshot/Stabbing	17	0.34%	10	0.31%	2	0.04%	1	0.03%
Animal Bites-Attacks	11	0.22%	3	0.09%	0	0.00%	0	0.00%
Heat-Cold Exposure	5	0.10%	2	0.06%	1	0.02%	1	0.03%
Burns-Scalds	4	0.08%	3	0.09%	4	0.08%	3	0.09%
Drowning/Diving Accidents	4	0.08%	2	0.06%	1	0.02%	1	0.03%
Eye Injuries	2	0.04%	1	0.03%	6	0.12%	0	0.00%
Electrocution/Lightning	1	0.02%	0	0.00%	0	0.00%	0	0.00%
Total	1445	28.70%	760	23.45%	360	7.15%	209	6.45%

June 2011 OTHER CALLS/TRANSPORTS								
	Code 3				Code 2			
	Calls	% of Calls	Transports	% of Transports	Calls	% of Calls	Transports	% of Transports
Law Enforcement Request	20	0.40%	13	0.40%	483	9.59%	274	8.45%
Medical-Call Box Alarm	8	0.16%	2	0.06%	0	0.00%	0	0.00%
Public-Unit Assist	0	0.00%	0	0.00%	2	0.04%	1	0.03%
Standby-Dedicated	0	0.00%	0	0.00%	1	0.02%	0	0.00%
Standby-Non Dedicated	0	0.00%	0	0.00%	1	0.02%	0	0.00%
Standby-Public Safety	4	0.08%	1	0.03%	28	0.56%	2	0.06%
Total	32	0.64%	16	0.49%	515	10.23%	277	8.55%

F. CALL DOWNGRADES (CODE 3 – EMERGENCY LIFE THREAT TO CODE 2– EMERGENCY NON-LIFE THREAT)

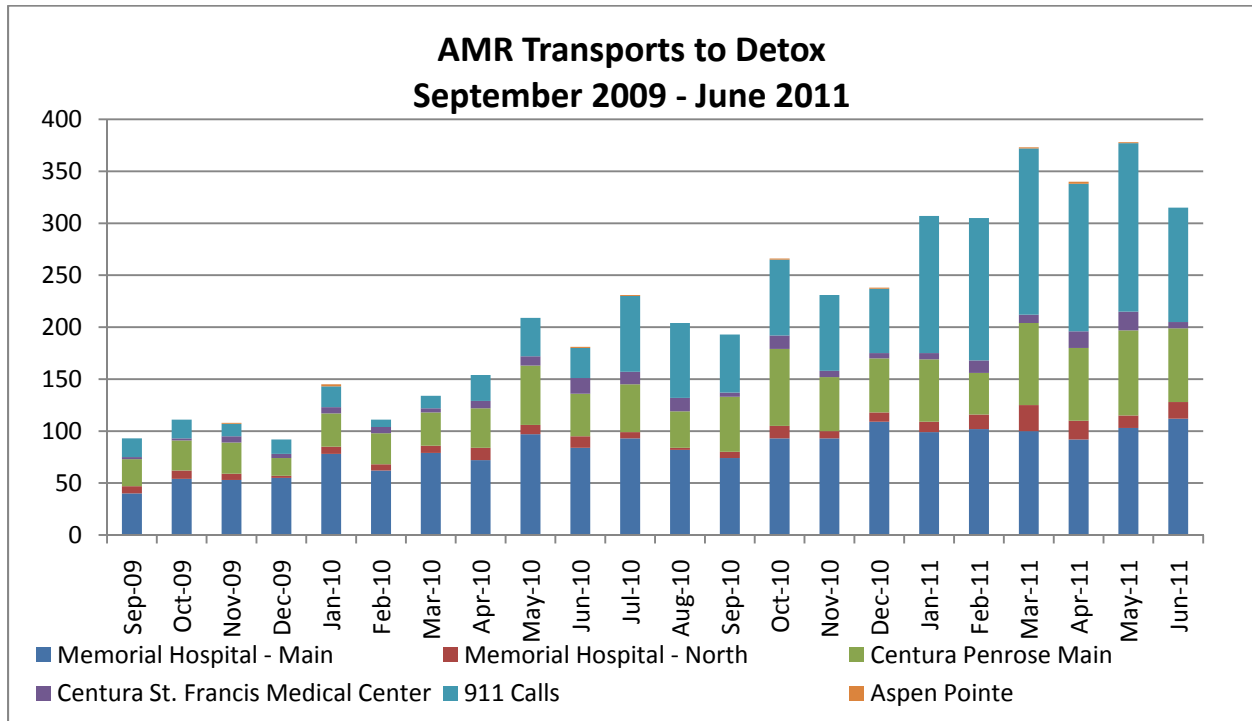
May 2011 — 32 calls were downgraded from Code 3 to Code 2.
 June 2011 — 36 calls were downgraded from Code 3 to Code 2.

G. CODE 2 (EMERGENCY NON-LIFE THREAT) DISPATCH HOLDS / DELAYS

In May 2011, dispatch was held on 54 Code 2 calls. In June 2011, dispatch was held on 55 Code 2 calls. Dispatch delays were a result of the Contractor's decision to hold a Code 2 call and assign it to a closer unit when it became available, or to reassign a Code 2 call to another unit when the initial unit was closest to a higher priority call.

H. DETOX TRANSPORTS

Month (2009)	Centura Penrose Main	Centura St. Francis Medical Center	Memorial Hospital - Main	Memorial Hospital - North	Aspen Pointe	911 Calls	Total
September	26	2	40	7	0	18	93
October	29	2	54	8	0	18	111
November	30	6	53	6	1	12	108
December	17	4	55	2	0	14	92
2009 Total	102	14	202	23	1	62	404
January	32	6	78	7	2	20	145
February	30	6	62	6	0	7	111
March	32	4	79	7	0	12	134
April	38	7	72	12	0	25	154
May	57	9	97	9	0	37	209
June	41	15	84	11	1	29	181
July	46	12	93	6	1	73	231
August	35	13	82	2	0	72	204
September	53	4	74	6	0	56	193
October	74	13	93	12	1	73	266
November	52	6	93	7	0	73	231
December	52	5	109	9	1	62	238
2010 Total	542	100	1016	94	6	539	2297
January	60	6	99	10	0	132	307
February	40	12	102	14	0	137	305
March	79	8	100	25	1	160	373
April	70	16	92	18	2	142	340
May	82	18	103	12	1	162	378
June	71	6	112	16	0	110	315
2011 YTD Total	249	42	393	67	3	571	1325



IV. QUESTIONS AND/OR ADDITIONAL INFORMATION

 8/3/11
Eileen Lynch Gonzalez
Emergency Services Agency (ESA) Business Administrator



Community Relations Report Activities from June and July 2011

Donated Special Events/Community Education

- Heartsaver CPR for COS summer hires, Hillside Community Center
- Medical standby, American Heart Association fund raiser walk, UCCS
- Ambulance tours, RMPBS Kids Fun Fest, Acacia Park
- Ambulance tours, Candyland summer camp, AMR base
- Mock DUI Crash, Ft Carson Safety Event
- College/career night, CSFD Explorers, Fire Department Complex
- Heartsaver CPR/AED, Partners in Housing
- Ambulance tours, Community Heroes Celebration,
- Ambulance tours, Lupus Foundation event, American the Beautiful park
- Medical standby, Sailn' Shoes Run for Fun, downtown
- Ambulance tours, Community Fair for RAMP, Fountain Valley Center
- Car Safety Seat event, Adventure land day care
- Ambulance Tours, The Little Gym, Community Heroes week
- Car Safety Seat event, Deerfield Hills Community Center
- Ambulance tours, La Petite Academy
- ALS SAG coverage National EMS Memorial Bike Ride
- Ambulance tours, movie night hosted by Penrose, 1st and Main
- Ambulance tours, Teddy Bear days, Cheyenne Mtn Zoo
- ALS and 1st aid coverage, Ride for the Cure
- Medical standby, Annual Pico Challenge, Memorial Park
- Ambulance Tours, Boys and Girls Club summer camp
- Medical standby, State games BMX race (three days)
- Medical standby, State games, 5k run/walk
- Medical standby, State games, Triathlon
- BP checks, Solid Rock Christian Center health fair
- Medical standby, SWAT training, PPCC
- Ambulance tours, Northern Churches Cares Health Fair

AMR actively participates in the following on an on-going basis

- Safe Kids Coalition
- Drive Smart Steering Committee
- Leadership Pikes Peak
- Colorado Springs Executives Association
- Pikes Peak Fire Fighters Association
- Pikes Peak Chief's Forum

July 27, 2011

Board of Directors
El Paso County Emergency Services Agency
Colorado Springs, Colorado

Dear Members of the Board:

We completed the December 31, 2010 financial statement audit of the El Paso County Emergency Services Agency (Agency). This letter includes positive changes in financial practices we noted during our audit work, as well as a suggestion for you to consider implementing in 2010.

Positive Observations

- The Agency established a capitalization policy during the year that addresses what types of purchases are capital items, depreciation methods and useful lives, disposition practices and the dollar amount used to capitalize purchases. We recognize the policy as a positive addition to the Agency's accounting practices.

Future Suggestions and Reporting Requirements

- El Paso County (County) now holds the cash and administers the accounting function for the Agency. We noted the County does not allocate interest earnings to the Agency. Interest was formally allocated to the Agency when the City of Colorado Springs (City) administered the accounting function.

We recommend working with the County to determine if interest should be allocated to Agency funds.

- Previously, administrative contract and penalty assessment revenues were recorded in two separate general ledger accounts. We noted in 2010 when the accounting records changed to the County's general ledger, the assessment revenues received were sometimes coded to a separate general ledger account and in other instances the receipts were combined with the AMR administrative contract revenue.

We recommend working with the County to record administrative contract and penalty assessment revenues separately in the general ledger so you can easily monitor the two revenue sources.

- The Government Accounting Standards Board issued statement #54, *Fund Balance Reporting and Governmental Fund Definitions* that is effective for the Agency for the year ended December 31, 2011. The standard requires local governments to reclassify fund balance into new categories and amends footnote disclosures. The new categories include restricted, committed, assigned and unassigned. Because the Emergency Service Agency financial statements are prepared following government accounting standards, there may be changes to the fund balance presentation for the upcoming year in order to comply with the new requirements.

We recommend becoming familiar with the new reporting requirements for implementation in 2011.

This report is intended solely for the information and use of the Board of Directors and management and is not intended to be, and should not be, used by anyone other than these specified parties.

We look forward to our continued relationship with the El Paso County Emergency Services Agency. If you have any questions about this report, or the audit in general, please contact Cheryl Wallace, Jennifer Ulrich or Mark Deering. We can be reached by phone at 303-799-6826, or by email at cheryl.wallace.@rubinbrown.net.


RubinBrown LLP

**EL PASO COUNTY
EMERGENCY SERVICES AGENCY**

FINANCIAL STATEMENTS

December 31, 2010 and 2009

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**Board of Directors
El Paso County Emergency Services Agency
El Paso County, Colorado**

Independent Auditors' Report

We have audited the accompanying basic financial statements of the El Paso County Emergency Services Agency (Agency) as of and for the years ended December 31, 2010 and 2009, as listed in the table of contents. These financial statements are the responsibility of the Agency's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to previously present fairly, in all material respects, the financial position of the Agency as of December 31, 2010 and 2009, and the changes in its financial position for the years then ended in conformity with accounting principles generally accepted in the United States of America.

The Management's Discussion and Analysis and budgetary comparison information, on pages i through iv and page 9, are not a required part of the basic financial statements, but are supplementary information required by the accounting principles generally accepted in the United States of America. We have applied certain limited procedures, which consisted principally of inquiries of management regarding the methods of measurement and presentation of the required supplementary information. However, we did not audit the information and express no opinion on it.

July 27, 2011

A handwritten signature in dark ink that reads "Rubin Brown LLP".
RubinBrown, LLP

**EL PASO COUNTY EMERGENCY SERVICES AGENCY
MANAGEMENT'S DISCUSSION AND ANALYSIS
FISCAL YEAR ENDED DECEMBER 31, 2010**

EL PASO COUNTY EMERGENCY SERVICES AGENCY OVERVIEW

The El Paso County Emergency Services Agency (ESA) was established on October 12, 1995 by an Intergovernmental Agreement (IGA) between the City of Colorado Springs and El Paso County for the purpose of regulating and monitoring private ambulance service contract compliance, thereby ensuring a coordinated ground emergency medical response and transport system throughout El Paso County. It addresses the needs and concerns of citizens in the Pikes Peak Region and serves as an advisory board to the Board of County Commissioners and City Council.

During 2010, the ESA Board consisted of 12 voting members appointed jointly by the Board of County Commissioners and City Council for three-year terms, which are limited to two consecutive terms. The Board includes elected officials from El Paso County, the City of Colorado Springs, and Fountain; representatives of local emergency services providers, and concerned local citizens. The ESA also utilizes the services of one City of Colorado Springs employee and one El Paso County employee to provide business and contract administration services.

In addition, during 2010, the ESA transferred its fiscal assets from the City of Colorado Springs to El Paso County, and revised its financial policies and procedures to reflect this new arrangement.

More information about the ESA can be found at www.esaboard.org.

GOALS FOR 2011

During 2010, the ESA continued to maintain and refine contract compliance monitoring processes and procedures associated with the ground emergency ambulance service contract that went into effect on January 1, 2009. Goals for 2011 include continuing the current level of thorough and comprehensive enforcement of contract provisions relating to response time zones, equipment, and technology, and beginning the planning process in advance of the expiration of the current contract's initial 5-year period on December 31, 2013.

FINANCIAL HIGHLIGHTS

This section of the Agency's annual financial reports presents our analysis of the Agency's financial performance during the Fiscal Year ended December 31, 2010. Please read it in conjunction with the financial statements. The financial statements also include notes that explain in more detail some of the information in the financial statements.

- The Agency's fund balance increased by \$37,884, or 23.7%.
 - The ESA Board has designated that the revenues received from assessments and interest be used to provide grants to Fire and Emergency Services agencies within El Paso County.
 - During 2009, the ESA Board also designated an additional reserve fund with a beginning balance of \$100,000 to pay consultant costs for a future RFP process upon the expiration of the current contract, which amount is to be increased annually based on the Denver CPI-U (All Items).

- During the year the Agency's revenue increased by \$29,580 or 12.0% and expenses decreased by \$35,884 or 13.1%.
 - Operating revenue, in the form of the contract administration fee collected from the ambulance contractor, increased by \$20,000. Assessment and interest revenues increased by \$9,580. The assessment and interest revenues are utilized for grants, not operating expenses.
 - Operating expenses decreased by \$21,487 while grants awarded decreased by \$14,397 over 2009.

REQUIRED FINANCIAL STATEMENTS

The financial statements of the Agency report information about the Agency using accounting methods similar to those used by governmental agencies. These statements offer short and long-term financial information about its activities.

Balance Sheet

The Balance Sheet provides information about the assets and liabilities. It also provides the basis for computing the overall net assets.

Statement of Revenues, Expenses and Changes in Fund Balance

This statement measures the results of the Agency's operation over the past year and can be used to determine whether the agency has successfully recovered all its costs through its fees and other charges.

FINANCIAL ANALYSIS OF THE AGENCY

The Balance Sheet and the Statement of Revenues, Expenses and Changes in the Fund Balance reports information about the Agency's activities in a way that can help answer whether the Agency's overall financial position improved or deteriorated during the year. These two statements report the fund balance of the Agency and changes in them. The Agency's fund balance (difference between assets and liabilities) is one way to measure financial health or financial position. Over time, increases in the Agency's fund balance are one indicator that the Agency's financial health is improving. However, you will need to consider other non-financial factors such as changes in economic conditions, population growth, or changed government legislation.

NET ASSETS

As part of our analysis, we provide a summary of the Agency's Balance Sheet as presented below.

	Balance Sheet			
	2010	2009	\$ Change	% Change
Assets				
Due from Other Governments	\$211,387	\$168,536	\$42,851	25.4%
Fines Receivable	18,454	8,612	9,842	114.3%
Total Assets	229,841	177,148	52,693	29.7%
Liabilities				
Accounts Payable and Payroll	32,299	17,490	14,809	84.7%
Fund Balance				
Designated (Grants)	71,631	60,419	11,212	18.6%
Unrestricted	125,911	99,239	26,672	26.9%
Total Liabilities and Fund Balance	229,841	177,148	52,693	29.7%

Between January and mid-April 2010, the Agency's funds were held by the City of Colorado Springs, and by El Paso County for the balance of 2010. Both the City and the County utilize the pooled cash concept whereby cash balances of each of the entities' funds are pooled and invested. The Agency's balances of such funds are disclosed under the heading, *Due from Other Governments*. This also represents the Agency's balance in what otherwise would be called cash and cash equivalents. In the past, the City has paid the Agency interest on amounts held by the City on behalf of the Agency; the County did not do so in 2010. In addition, as revenue and expenses change month to month, the fund balance fluctuates in value.

While the Balance Sheet shows the change in financial position of the fund balance, the Statement of Revenues, Expenses and Changes in Fund Balance provides answers as to the nature and source of these changes.

Condensed Statement of Revenues, Expenses and Changes in Fund Balance

	2010	2009	\$ Change	% Change
Total Revenues	\$276,921	\$247,341	\$29,580	12.0%
Total Expenditures	239,037	274,921	(35,884)	-13.1%
Change in Net Assets	37,884	(27,580)	65,464	-
Beginning Net Assets	159,658	187,238	(27,580)	-14.7%
Ending Net Assets	197,542	159,658	37,884	23.7%

BUDGETARY HIGHLIGHTS

Budgets are adopted on a basis consistent with generally accepted accounting principles. The Agency budgets revenue and expenditures for its fund. There are no annual appropriations. All revenues, except for interest income, are budgeted via contract amounts from the ESA's contracted ambulance service, which is currently American Medical Response of Colorado, Inc. (AMR). Budget to actual statements are included in Supplementary Information in the audited financial statements.

CONTACT INFORMATION

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EL PASO COUNTY
EMERGENCY SERVICES AGENCY

BALANCE SHEET
December 31, 2010 and 2009

	<u>2010</u>	<u>2009</u>
<u>ASSETS</u>		
Due from Other Governments	\$ 211,387	\$ 168,536
Fines Receivable	18,454	8,612
Total Assets	<u>229,841</u>	<u>177,148</u>
<u>LIABILITIES</u>		
Accounts Payable and Payroll Accruals	32,299	17,490
Total Current Liabilities	<u>32,299</u>	<u>17,490</u>
<u>FUND BALANCE</u>		
Designated (Note 3)	71,631	60,419
Unreserved, Undesignated	125,911	99,239
Total Fund Balance	<u>197,542</u>	<u>159,658</u>
Total Liabilities and Fund Balance	<u>\$ 229,841</u>	<u>\$ 177,148</u>

The accompanying notes are an integral part of these financial statements.

EL PASO COUNTY
EMERGENCY SERVICES AGENCY

STATEMENT OF REVENUES, EXPENDITURES
AND CHANGES IN FUND BALANCE

For the Years Ended December 31, 2010 and 2009

	2010	2009
REVENUES		
Contract Fees (Note 2)	\$ 220,000	\$ 200,000
Fines (Note 2)	55,660	41,992
Interest Income (Note 1)	1,261	5,349
	276,921	247,341
 EXPENDITURES (CURRENT)		
Contract Services - City of Colorado Springs (Note 2)	106,312	101,941
Contract Services - El Paso County (Note 2)	48,347	45,692
Grants	45,709	60,106
Rent Expense (Note 4)	24,000	24,000
Professional Fees	10,258	20,795
Insurance	2,966	2,840
Other	1,445	19,547
	239,037	274,921
 EXCESS (DEFICIENCY) OF REVENUES OVER (UNDER) EXPENDITURES	37,884	(27,580)
 FUND BALANCE, Beginning of Year	159,658	187,238
 FUND BALANCE, End of Year	\$ 197,542	\$ 159,658

The accompanying notes are an integral part of these financial statements.

EL PASO COUNTY EMERGENCY SERVICES AGENCY

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2010 and 2009

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The financial statements of the El Paso County Emergency Services Agency (Agency) have been prepared in accordance with generally accepted accounting principles (GAAP), which are applicable to governmental entities. The Governmental Accounting Standards Board (GASB) is the accepted standard setting body for establishing governmental accounting and financial reporting principles. A summary of the Agency's significant accounting policies follows:

Reporting Entity

The Agency was established by an intergovernmental agreement between the City of Colorado Springs, Colorado (City), and El Paso County, Colorado (County), on October 12, 1995. The Agency is governed by a 12-member volunteer board made up of an elected official from the County, the City, and the City of Fountain, as well as representatives from the El Paso County Sheriff's Office, the Colorado Springs Fire Department, the El Paso County Fire Chief's Forum, Memorial and Penrose Hospitals, the El Paso County Department of Health and Environment, other related professionals, and citizens of the community.

The Agency was established for the purpose of providing ambulance services and other related emergency medical and rescue management services to the residents of the City and the County.

The Agency has applied the provisions of GASB Statement Nos. 14 and 39, which establish standards for defining and reporting on the financial reporting entity. The definition of the financial reporting entity is based upon the concept that elected officials are accountable to their constituents for their actions. One of the objectives of financial reporting is to provide users of financial statements with the basis for assessing the accountability of the elected officials. The financial reporting entity consists of the primary government, organizations for which the primary government is financially accountable, and other organizations for which the nature and significance of their relationships with the primary government are such that exclusion would cause the reporting entity's financial statements to be misleading or incomplete.

The financial statements of the Agency consist only of the funds of the Agency. There are no legally separate organizations for which the governing officials of the Agency are financially accountable, or for which the nature and significance of their relationships with the Agency are such that the exclusion of the financial data would cause the Agency's financial statements to be misleading or incomplete.

EL PASO COUNTY EMERGENCY SERVICES AGENCY
NOTES TO THE FINANCIAL STATEMENTS (Continued)
December 31, 2010 and 2009

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Government-wide and Fund Financial Statements

Proprietary and fiduciary funds do not exist within the Agency; therefore, such funds statements were not produced. The Agency accounts for operations in a single government program; therefore, government-wide financial statements were not produced.

Basis of Accounting

Basis of accounting refers to when revenues and expenses are recognized in the accounts and reported in the financial statements. Governmental fund financial statements are reported using the current financial resources measurement focus and the modified accrual basis of accounting. Under the modified accrual basis of accounting, revenues are recognized as soon as they are available. Revenues are considered to be available when they are collected within the current period or soon enough thereafter to pay liabilities of the current period. For this purpose, the Agency considers revenues to be available if they are collected within 60 days of the end of the current fiscal period. Expenditures generally are recorded when the liability is incurred, as under accrual accounting.

Budgets

Budgets are adopted on a basis consistent with generally accepted accounting principles. The Agency budgets revenues and expenditures for its fund. There are no annual appropriations. All revenues, except for interest income, are budgeted via contract amounts from American Medical Response (AMR).

Due from Other Governments/Cash and Cash Equivalents

The City and County use the pooled cash concept, whereby cash balances of each of the City and County's funds are pooled and invested by the City and County. The Agency's balances of such funds are disclosed under the heading, Due from Other Governments. This also represents the Agency's balance in what otherwise would be called cash and cash equivalents. The City pays the Agency interest on amounts held by the City on behalf of the Agency. The County does not pay interest on amounts held by the County on behalf of the Agency.

For 2010 and 2009, interest income earned on the deposits with the City was \$1,261 and \$5,349, respectively.

EL PASO COUNTY EMERGENCY SERVICES AGENCY
NOTES TO THE FINANCIAL STATEMENTS (Continued)
December 31, 2010 and 2009

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Capital Assets

The Agency capitalizes all expenditures for real and personal property with a cost in excess of \$5,000 and a useful life of more than one year. Purchases of real and personal property are recorded at costs and donated items are recorded at fair market value upon the date of donation. Depreciation is calculated on the straight-line method over the estimated useful lives of the assets, ranging from three to forty years. The Agency does not have any capital assets at December 31, 2010 and 2009.

Management Estimates

The preparation of financial statements, in conformity with generally accepted accounting principles, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statement, and the reported amount of revenues and expenditures during the reporting period. Actual results could differ from those estimates.

NOTE 2: STEWARDSHIP, COMPLIANCE, AND ACCOUNTABILITY

Ambulance and Emergency Medical Response Contract – City

The Agency contracted, on January 1, 2007, with the City to provide administration for the ambulance and emergency personnel, office space and equipment for administration purposes, effective January 1, 2007 through December 31, 2007, with two one-year extensions available through December 31, 2009. The Agency agreed to pay the City an amount equal to \$59,102 in 2007, through the collection of contractual payments on other fees.

This contract was renewed on December 5, 2007, effective for the period January 1, 2008 through December 31, 2008, for a total amount of \$62,000, and includes two one-year extension periods through December 31, 2010. On November 5, 2008, the contract was revised so that the Agency exercised a one-year extension through December 31, 2009 and increased the payments due to the City to \$107,500. During 2009, a second amendment to the November 5, 2008 contract was initiated but was not signed and executed.

EL PASO COUNTY EMERGENCY SERVICES AGENCY
NOTES TO THE FINANCIAL STATEMENTS (Continued)
December 31, 2010 and 2009

NOTE 2: STEWARDSHIP, COMPLIANCE, AND ACCOUNTABILITY (Continued)

Ambulance and Emergency Medical Response Contract – City (Continued)

This agreement calls for annual payments to the City of \$109,000 for the Business Contract Administration position and related benefits. The total payments made to the City in 2010 and 2009 were \$106,312 and \$101,941, respectively.

Ambulance and Emergency Medical Response Contract – County

The Agency contracted, on December 6, 2006, with the County to provide Administration for the ambulance and emergency medical response services for the County. The contract is effective January 1, 2007 through December 31, 2007, with two one-year extension periods through December 31, 2009. The County is to provide personnel and equipment for administration purposes. In return, the Agency will pay the County an amount equal to \$10,639 every three months. The Agency is to pay this amount through the collection of contractual payments and other fees. On November 8, 2007, this contract was renewed for the period of January 1, 2008 through December 31, 2008, with two one-year extension periods through December 31, 2010. Required payments in terms of the amended contract are \$15,750 each quarter. The total payments made to the County in 2010 and 2009 were \$48,347 and \$45,692, respectively.

American Medical Response of Colorado, Inc. Contract – AMR

The Agency contracted, on December 3, 2008, with AMR for exclusive rights to provide ground emergency ambulance services within the Agency's service area. The terms of the contract are effective January 1, 2009 through December 31, 2013. Administrative fees are to be negotiated on an annual basis with AMR. The fee established for the year of 2009 is \$200,000.

The first amendment to the contract was approved December 30, 2009, effective January 1, 2010, that amended the fee and payment schedule. Required funding for the year 2010 of \$220,000 is set forth in the Agency budget that is approved by the City and County.

Total payments received from AMR for the years ended December 31, 2010 and 2009 were \$220,000 and \$200,000, respectively. The Agency also collects fines on a monthly basis from AMR for contract deficiencies. For 2010 and 2009, fines assessed to AMR were \$55,660 and \$41,992, respectively.

EL PASO COUNTY EMERGENCY SERVICES AGENCY

NOTES TO THE FINANCIAL STATEMENTS (Continued)

December 31, 2010 and 2009

NOTE 3: FUND BALANCE

Funds received as penalties or fines from the contractor are used to provide funding for approved emergency medical services needs to participating agencies within the County. Other non-signatory agencies providing emergency medical services within the County may apply for funds; however, signatory agencies have first priority. The Board has designated \$71,631 and \$60,419, at December 31, 2010 and 2009, respectively, as grant funds.

NOTE 4: OPERATING LEASE

The Agency entered into an operating lease on December 3, 2008, for office space with the County. Terms of the agreement commence on January 1, 2009 and end December 31, 2009, with a one-year automatic renewals. Annual rent payments of \$24,000 are to be paid in quarterly installments of \$6,000, in advance on the 1st of January, April, July and October. Total rent paid in 2010 and 2009 was \$24,000 and \$24,000, respectively.

NOTE 5: RISK OF LOSS

The Agency is exposed to various risks of loss related to torts; theft of, damage to and destruction of assets; errors and omissions; injuries and natural disasters. The Agency carries commercial insurance for all risks of loss, including directors and officers and general liability policies. The Agency retains no risk of loss. There have been no settled claims that have exceeded commercial insurance coverage in any of the past three fiscal years. There have been no significant reductions in insurance coverage.

REQUIRED SUPPLEMENTARY INFORMATION

EL PASO COUNTY
EMERGENCY SERVICES AGENCY

SCHEDULE OF REVENUES, EXPENDITURES
AND CHANGES IN FUND BALANCE - BUDGET TO ACTUAL

For the Year Ended December 31, 2010

(With Comparative Actual Totals for the Year Ended December 31, 2009)

	2010			Variance - Favorable (Unfavorable)	2009
	Original Budget	Final Budget	Actual		Actual
REVENUES					
Contract Fees	\$ 220,000	\$ 220,000	\$ 220,000	\$	\$ 200,000
Fines	43,295	43,295	55,660	12,365	41,992
Interest Income	5,159	5,159	1,261	(3,898)	5,349
Total Revenues	<u>268,454</u>	<u>268,454</u>	<u>276,921</u>	<u>8,467</u>	<u>247,341</u>
EXPENDITURES (CURRENT)					
Contract Services - City of Colorado Springs	109,000	109,000	106,312	2,688	101,941
Contract Services - El Paso County	53,197	53,197	48,347	4,850	45,692
Grants	48,454	48,454	45,709	2,745	60,106
Rent	24,000	24,000	24,000		24,000
Professional Fees	27,000	27,000	10,258	16,742	20,795
Insurance Expense	3,268	3,268	2,966	302	2,840
Other	3,500	3,500	1,445	2,055	19,547
Total Expenditures	<u>268,419</u>	<u>268,419</u>	<u>239,037</u>	<u>29,382</u>	<u>274,921</u>
EXCESS (DEFICIENCY) OF REVENUES OVER (UNDER) EXPENDITURES	<u>\$ 35</u>	<u>\$ 35</u>	37,884	<u>\$ 37,849</u>	(27,580)
FUND BALANCE, Beginning of Year			<u>159,658</u>		<u>187,238</u>
FUND BALANCE, End of Year			<u>\$ 197,542</u>		<u>\$ 159,658</u>

Notes:

The basis of budgeting is the same as GAAP.
This schedule is presented on a GAAP basis.

See the independent auditors' report.

2012 BUDGET - PROPOSED AUGUST 3, 2011
EL PASO COUNTY EMERGENCY SERVICES AGENCY (ESA)

	2010 Budget	2010 Actual	2011 Budget	2012 Budget (Proposed)
<u>OPERATING REVENUES</u>				
Contract Administration (Per Agreement)				
ESA Administration	\$ 220,000	\$ 220,000	\$ 220,000	\$ 200,000
Appropriation from Fund Balance	-	-	-	10,000
Operating Revenues Subtotal (Contract Administration)	220,000	220,000	220,000	210,000
Other Operational Revenue				
Interest	5,159	1,205	4,500	4,500
Compliance Assessments (Allocated to Grants Fund)	43,295	55,660	40,000	40,000
Operating Revenues Subtotal (Other)	48,454	56,865	44,500	44,500
TOTAL OPERATING	268,454	276,865	264,500	254,500
<u>OPERATING EXPENDITURES</u>				
Contract Administration (Per Agreement)				
City of Colorado Springs Business Administration	109,000	106,312	109,000	109,000
El Paso County Compliance Administration	53,197	48,347	51,000	51,000
Office Space	24,000	24,000	24,000	24,000
Legal Fees	20,000	4,637	20,000	10,000
Financial Audit / Accounting	6,500	5,620	7,000	7,000
Insurance	3,268	2,966	3,500	3,500
Office Expenses	3,000	1,311	3,000	3,000
Information Services	500	135	500	500
Staff Training / Skills Development	500	-	500	500
Operating Expenses Subtotal (Contractor Administration)	219,965	193,328	218,500	208,500
Other Operational Expenses				
Grants (From Actual / Available Compliance Penalties Only)	48,454	45,709	44,500	44,500
Operating Expenses Subtotal (Other)	48,454	45,709	44,500	44,500
TOTAL OPERATING	268,419	239,037	263,000	253,000
<u>VARIANCE: REVENUES OVER EXPENDITURES</u> — <i>Surplus / (Deficit)</i>	35	37,827	1,500	1,500